

## HOVERCAST TROUBLESHOOTING GUIDE

### SOLUTION #1 - Power Cycle All of the Devices.

1. Power off the HoverCast, the CenterStage (or desired output device) and the Pilot.
2. Power on the HoverCast, the CenterStage (or desired output device) and the Pilot in this **exact order**.
3. Make sure the flat side of the transmitter with the ventilation circles is facing the HoverCast at all times.

### SOLUTION #2 - Un-pair and Re-pair the HoverCast to the Pilot via Bluetooth.

1. To Un-pair, open **Settings**, and click/tap on the **Devices** icon.
2. Select **Bluetooth & Other Devices** on the left side, and select the paired Bluetooth device (**ex**" **CS-MTouch**") you want to remove on the right side.
3. Select the **Remove Device** button.
4. Pop-up Box: select **Yes** to confirm.
5. Turn off the Bluetooth on the Pilot and wait for **one minute**, then turn the Bluetooth back on.
6. Make sure your Bluetooth device is turned on and ready to pair. On the HoverCast receiver, **press the Touch Button**. The blue touch light will start blinking.
7. To re-pair, select Add Bluetooth and other device icon.
8. The **Add a Device black box** will pop up, select Bluetooth and wait for the **CS-MTouch** to appear.
9. Select CS-MTouch and select Connect.
10. The Touch light will light up solid blue, **wait for 30-60 seconds**. The blue light will turn off. **Wait another 30-60 seconds**, the Touch light will turn on and stay solid.

### SOLUTION #3 - Unplug and Replace the USB Cable from the Back of the HoverCast.

1. Unplug the USB cable from the back of the HoverCast.
2. Power off the CenterStage (or desired output device). Wait for 10 seconds and power on the CenterStage (or desired output device).
3. Plug back in the USB cable to the HoverCast and wait for 15 seconds.

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